

# Flemington & Phillipsburg Customer Service Callout/Overtime Procedure

The application of Article 5.11 will be utilized in the institution of this callout procedure. Furthermore, the Company and/or the Union may rescind this agreement by giving the other party (30) days advance notice thereof in writing after a minimum of ninety- (90) day trial period.

The call out sheet used for this agreement will be a daily opportunity call sheet. Prior to the start of each calendar month the Customer Service Supervisor will ensure the preparation of the call out sheet by job classification, assigning each day to each qualified employee. A copy of the call out sheet will be posted for access to all employees. Any adjustments or corrections to the original monthly sheet shall also be posted. The employee on call for the specified day will serve as call person from 0800 that day until 0800 the following day. For the purpose of equalizing overtime opportunities only, classification of Meter Reader Chief and Meter-Reader Collector will be considered as one.


When work started during a normal workday continues into overtime, the same employee will continue the job beyond the normal workday. It is understood that when work known to run into overtime is started anytime during the day, the call out list will be utilized.

Persons reporting to this location for the first time will be placed on the bottom of the current call sheet at 0800 hours on the day of reporting/qualification until a new calendar month. At that time they will be placed on the call sheet in the vacant spots on the following month's call out sheet.

Note: Bottom of the call out list means that the incoming employee is not to be called until all others on call in the new assigned district are called first.

## Pre-Arranged Overtime

The Call-out list will be utilized for all pre-arranged overtime. If all Qualified employees are not afforded an opportunity to work pre-arranged Overtime, the call out list will be used for any additional calls.



IBEW Local 327

President/Vice President

7-08-05

Date



Customer Service

Supervisor/Manager